



**NDML**  
INSURANCE SPECIALISTS

# **WELCOME TO YOUR EXCLUSIVE BENEFITS**

**NDML.CO.UK • 0344 488 9205 • ENQUIRIES@NDML.CO.UK**





# THANK YOU FOR WORKING WITH US!

It's been around a month since you received your insurance pack, and we hope everything went smoothly for you and all is going well so far.

Now the dust has settled and you're not overloaded with paperwork, we wanted to take a moment to remind you of some of the great benefits you have access to as an NDML client, in case you missed them first time round.

Remember, all of these benefits are **completely free**, and you have automatic access to them throughout the lifetime of your policy.\*

**So read on to find out more, and if you have any questions, please don't hesitate to get in touch with your dedicated Account Executive or Handler.**

\*Free benefits may be altered or discontinued at any time by NDML. This information is for information only and is not contractual.





# WHAT ARE YOUR BENEFITS?

1. Night Time Industries Association (NTIA) Membership
2. Access to NTIA peer WhatsApp group
3. Claims Defensibility Training
4. Guides, Whitepapers & Insight





# NIGHT TIME INDUSTRIES ASSOCIATION MEMBERSHIP

We're passionate about the late night, leisure and hospitality industry. That's why we've spent over 20 years protecting it. It's also why we've worked hard to forge partnerships with the most important associations in the sector.

**Few have as large an impact as the Night Time Industries Association, or NTIA.**

The NTIA is the voice for the sector and works to increase awareness and understanding of its contribution and benefits. It seeks to influence the decisions of policymakers and ensure that the night time economy continues to flourish, supporting regeneration, creating jobs and enhancing the UK's international reputation.

## **WHAT THE NTIA DO FOR VENUES & THE INDUSTRY:**

- National lobbying to ensure the success stories of the night-time industry are heard and understood.
- Commissions academic research to demonstrate the contribution of the night-time industries to the UK.
- Work with senior leaders and government to highlight and promote the importance of the sector.
- Champions cultural output created within the industry.
- Works alongside think-tanks, research bodies and other groups to promote the benefits of the industry.
- Provide members access to partner organisations and affiliate groups that share their values.

# **MEMBERSHIP** **BENEFITS**

**NTIA Business  
Health Check**

**Direct Business  
Support**

**Access to  
NTIA Experts**

**Exclusive  
NTIA Events**

**Access to  
Exhibitions**

**Monthly  
E-Newsletter**

**Membership  
Status**

**NTIA & #Save  
Nightlife Graphics**

**Discounted CPL  
Online Training**



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## NTIA PEER WHATSAPP GROUP

The Night Time Industries Association is constantly committed to ensuring you have the most up to date information about the industry. Whether this be updates to legislation, licensing, campaigns supporting the industry and much more insight to help your venue.

In addition, it also gives you access to a peer network of similar businesses, so you can share expertise and understand how other venues like yours are doing.

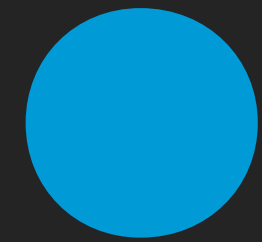
To join simply [click here](https://chat.whatsapp.com/lcZ9DmCtoQUHpnuAGEbGJ8), or copy and paste the link below into your mobile phone's browser:

<https://chat.whatsapp.com/lcZ9DmCtoQUHpnuAGEbGJ8>





# CLAIMS DEFENSIBILITY TRAINING



## WHAT IS CLAIMS DEFENSIBILITY TRAINING

Our training course makes sure your managers know the correct procedures and policies to capture information which can assist in defending any liability claims that might be submitted.

## WHY IS THIS TRAINING IMPORTANT?

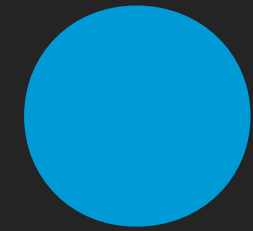
If someone makes a claim against you, you'll need to prove to your insurer that you did everything you could to avoid the incident. Claims defensibility training will help you to argue that your venue was not at fault.

Its easy to say that your staff are too busy but with many policies carrying a substantial Public Liability excess can you really afford not to review your procedures? Even if you don't have an excess any claims can affect your claims experience and therefore your premium at renewal.

## HOW TO ACCESS OUR TRAINING:



## GUIDES, WHITEPAPERS & INSIGHT



It's important to us to always be doing the best for your venue. That's why we constantly invest in hunting out the latest advice and industry developments to ensure we can support you through any changes you might face.

Whether it be changes to the industry, employee wellbeing, HR advice, risk management, health & safety, or the impact of cyber crime and terrorism. This is just a handful of the topics that can have real impacts on your venue, and we help you navigate them.

You'll receive regular updates from our team, or you can catch up on all our recently shared articles below.





**We hope you manage to make the most of these fantastic benefits, but if there's anything else we can help with or you have any questions about this, don't hesitate to talk to your Account Executive or Handler, or contact us using the details below.**

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